

Welcome to the Lakeside Paradise Sport Hostel!

*These house rules give you an indication of how we prefer you to deal with our youth hostel and water sports club. We focus on groups, friends or families who would like to spend time together in a pleasant environment and warm atmosphere. **As a result, young people <18 years old are not allowed in the Sport Hostel, without a parent/guardian who sleeps in the room during the entire stay.***

We have set up some rules and we hope you agree. If you keep to this, you help us to provide the best possible service to you and other guests in the future. These house rules are intended to provide you with a pleasant and problem-free stay. We ask you to adhere to the house rules that we have listed for you.

We wish you a pleasant stay!

Arrival and departure

A personal check-in is possible every day between 2pm and 7pm. Upon arrival, report to the reception. We ask you to present your identity card and credit card. The credit card is requested as a guarantee. If you do not have a credit card, we ask that you pay a CASH deposit of €100 per person. This deposit will be returned in CASH when the key is handed in at check-out AND if no damage or hindrance has occurred with regard to Lakeside Paradise or its clients.

In case of non-compliance with the house rules, Lakeside Paradise reserves the right to charge per infringement €100 and deduct it from your credit card.

The day of departure you must remove the bed linen and put it on the bed. You must vacate the rooms by 11 a.m. at the latest. If the key is returned late (after 11 a.m.), an extra night may be charged.

Room(s)/Club House

Linen and cleaning are included in the overnight rate with each reservation. Sheets are also required to be used. Please report all defects within the hour of arrival, if this is not done, everything will be considered in order.

Any damage or dirt left in the room(s), corridors or shared facilities will be charged an additional cleaning fee ! All additional costs to make everything ready for use again will be charged. Failure to report to our staff any damage or unhygienic condition of the used rooms at check out will be considered an infringement and an additional fee of €100/person will be charged !

Breakfast

You can enjoy the à la carte breakfast formula at our bar from 9am to 10.30am.

Reservations for breakfast are not possible, you order & pay at the Bar.

"First come, first served", while supplies last.

Family friendliness

We are a family friendly Sport Hostel. If your stay is a cozy get-together with friends or family in the coastal region and the surrounding area of Bruges, you are most welcome. If the intention is to have an after-party in the rooms, our stay is not suitable for this. Please take this into account when booking. We ask that you respect the neighborhood and do not disturb other guests with night noise.

Visit

A Stay of **more people** than agreed on the reservation is expressly not allowed without our permission and may lead to us ending your stay in our Sport Hostel prematurely, without refund of the already paid nights. If you would like to receive visitors or guests, this is possible during the opening hours of the clubhouse, in the clubhouse or on the terrace of Lakeside Paradise. It is not allowed that the (day) visit stays overnight without consultation.

Night noise / precepts

There is a municipal police regulation in force that can administratively fine night noise. We ask you to respect the night's sleep of the other guests. There is complete silence between 10 pm and 8 am. The owners of Lakeside Paradise are authorized to terminate any stay if the group is clearly intolerant or does not comply with the rules of life and a good stay, without refunding the amounts deposited.

An intervention under police escort is subject to a fine of €500.

Furthermore, the employees of Lakeside Paradise reserve the right, if abuses arise, to enter the rooms to determine non-compliance with the agreements and / or negligence, without the permission of the guests. Lakeside Paradise is obliged to respect the privacy of the guests.

Alcohol/drugs/smoking

The use of alcohol in the Sport Hostel and the use of drugs on the entire Lakeside Paradise site is not allowed! Smoking in the Sport Hostel is prohibited by law. (Legislative Decree no. 8 of 25-11-2004). If you violate and do not respect these rules, you are no longer welcome and we will terminate your further stay. The amount already paid is non-refundable and an additional fine of €500 per fraction will be charged.

Fire

The use of fire or candles is strictly prohibited in the rooms. In case of fire, follow the escape routes (available in the room). Disabling or unnecessarily activating fire alarm systems results in a fine of €500. The emergency door can only be used in emergency situations.

Liability

We accept no liability towards the guests for:

- Physical injuries that happen to you in the house during your stay.
- Material damage to your belongings during the stay.
- Theft of your goods during your stay.

Additional points of attention

- Pets are not allowed in the Sport Hostel. Dogs are allowed in the clubhouse (not in the rooms) and on the terrace of Lakeside Paradise provided that the dog is kept on a leash at all times.
- Bringing and consuming own drinks/food in the rooms and on the entire Lakeside Paradise site is prohibited. Only bottled water is allowed in the rooms.
- The use of electronic media is allowed in the rooms, provided it does not hinder the rest and the stay of the other guests! Preferably use headphones/earphones etc.
- Emergency numbers can be found on the brochure that was given at check-in and are also displayed in the rooms.
- The car park is owned by the municipality and is part of the AGSO service. In case of problems with the parking, please contact Interparking: 050/33.90.30 or via info@agsoknokke-heist.be

Decision

Guests undertake to have read and agree to everything above.

Furthermore, the guest agrees that Lakeside Paradise may, for any violation of the house rules, withhold money from his/her credit card or the CASH deposit, for the inconvenience and/or damage suffered while staying at the Sport Hostel. If there is not enough money on the credit card, the amount may be billed to the guest.

When making & paying for the reservation, the guest tacitly agrees to the house rules.